

ROSEDALE CENTER

OCCUPANT'S EMERGENCY PROCEDURES HANDBOOK



6/2024

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I. INTRODUCTION

At Rosedale Center the security and safety of its tenants are primary concerns for the Center Management Team. Informing tenants of the emergency procedures for the building is intended to reduce the risk of harm from threatening occurrences and coordinate, quick and effective responses to emergency situations.

This Occupant's Emergency Handbook offers information that should be utilized in conjunction to your corporate policies. Store managers should read all the information carefully and review it with all employees. It is essential that your procedures are fully understood and that they are followed in the event of an emergency or crisis.

Emergencies or crisis can arise inside any tenant space. It is each individual store's responsibility to be sure all employees are trained in individual store emergency procedures. To provide the highest level of safety, employees should know what is expected of them during an emergency, crisis or life-threatening situation.

Upon review of the enclosed materials, please contact the Management Office at 651-638-3553 if you have any questions.

Your attention to this information is appreciated.

II. OCCUPANT'S RESPONSIBILITIES

All store employees should become familiar with procedures set forth for handling an emergency or crisis situation. This Handbook should be used as an informational guideline in doing so. It is the responsibility of each individual store manager to train their employees; they should be prepared by knowing the following:

- A. Your store's corporate guidelines for handling emergencies and crisis as well as the media inquiries that will follow as a result.
- B. Training of all store employees on guidelines for handling emergencies set forth by your corporate office.
- C. The primary and secondary evacuation routes provided specifically to your store.
- D. What employees are working at the time of the emergency? Each store will be responsible for making sure all store employees are present and accounted for.
- E. The exterior safe refuge area specifically designated to your store.
- F. You should have an evacuation Zone Team Captain to instruct employees as to what actions they should take.
- G. Emergency telephone numbers, "911" and mall security telephone number 651-638-3555.
- H. The recommended guidelines set forth within this Handbook for handling emergency or crisis situations.

III. OCCUPANT'S EVACUATION PROCEDURES

- A. Mall management has provided each store with a map depicting two evacuation routes. These plans should be permanently posted in an employee break room or by a time clock where it is easily accessible to all employees. All employees should be notified of the evacuation routes noted on the map.
- B. All store employees should be familiar with the location of all exit corridors and stairwells.
- C. All store employees should be familiar with their responsibilities to the Zone Team Captains and knowledgeable of their exterior safe refuge area in the event that an evacuation is necessary.
- D. Employees should be familiar with the location and proper use of all fire extinguishing equipment within the space. Training can be arranged by contacting the Roseville Fire Department.
- E. Make sure employees understand who can communicate that an evacuation of the building is necessary, i.e. Mall Management, Fire Department, Police Department, etc.
- F. Advise the Mall Management Office or Security Officer of any physically disabled people who may need assistance during an evacuation.
- G. Train all employees in your emergency response procedures.
- H. Practice emergency procedures to assure familiarity with individual responsibilities.

The following evacuation procedures should be observed:

- A. If possible, grab purses, wallets, valuables, etc. immediately after the order for evacuation has been issued. Individuals will not be allowed back into the building until the Fire Department and/or Mall Management indicates that conditions are safe to re-enter.
- B. If possible, lock all store entrances prior to, or upon exiting the premises.
- C. Before opening any back door into a service corridor, check the door and doorknob for heat. If it's warm, do not open the door. Exit by an alternate route.
- D. Look for smoke within the corridor.
- E. When smoke is present, stay low by crawling along the floor, where the cleanest air can be found.
- F. All employees should proceed quickly, without running, through the evacuation route. All corridors are constructed with fire-resistant materials in order to provide safe exiting from the building.
- G. DO NOT PANIC! Panic is the most harmful and most difficult element to control in the event of an emergency. Panic can be avoided if tenants are prepared with the following information:
 - Knowledge of the evacuation procedures to be followed.
 - Confidence in the responsible personnel's ability and guidance in handling an emergency.
 - The responsible personnel stay calm and self-confident in handling the situation.

- H. Do not use the elevators.
- I. Before entering a rear corridor, check for smoke. If there is evidence of smoke, evacuate through an alternate route.
- J. If you encounter smoke while exiting through a corridor, find a clear corridor and proceed to an alternate exit.
- K. Evacuate to the exterior area designated to your store and check in with your Store Manager immediately.
- L. During an evacuation, mobility impaired individuals should be assisted to a safe area, away from harm. One person should remain with the impaired individual and a second person should contact "911" or call the center security at 651-638-3555 for advice in the situation. The caller should be prepared to provide the impaired person's exact location. Fire and building personnel will assist in evacuating all mobility-impaired individuals.
- M. If evacuation from an area is not possible due to fire or heavy smoke, the following procedures should be adhered to:
 - Move as far away from the fire or smoke as possible.
 - Close all doors as you go along. Every closed door between an employee and the fire provides a barrier against smoke and heat.
 - If a phone is accessible, call the Fire Department "911", then contact the Security Department at 651-638-3555. Be prepared to provide information on your exact location. **DO NOT BREAK OR OPEN ANY WINDOWS!** A broken or open window will provide oxygen to the fire. Providing oxygen will feed the fire and spread and intensify it.

IV. BUILDING FIRE SAFETY FEATURES

Automatic Sprinkler System

The entire building is equipped with an automated sprinkler system. The sprinkler system is designed to extinguish or control a fire with adequate water until the Fire Department arrives to the scene. Sprinklers are activated by heat. Only the sprinkler head over the immediate area of fire will activate. When a sprinkler head is activated, it will also activate an audible fire alarm, which is directly connected with the Alarm Monitoring Company.

Fire Extinguishers

- A. Center owned fire extinguishers are located throughout the service hallways, as well as some remote common areas, of the building.
- B. The building provides Type ABC Dry Chemical fire extinguishers throughout the building.
- C. The ABC Dry Chemical type of extinguisher is safe to utilize on all types of fires, including liquid, electrical, paper, wood, cloth, etc.
- D. Each tenant space should be equipped with one ABC Dry Chemical type fire extinguisher for every 3,000 square feet of space.

Type of Fires

- A. Class "A": Fires created by ordinary combustibles such as paper, wood, cloth, rubber and plastics.
- B. Class "B": Fires created by liquid such as grease, oil, paint or gasoline.
- C. Class "C": Fires created by energized electrical equipment where there is a risk of shock. When electrical equipment is de-energized, a Class "A" fire extinguisher may be used safely.
- D. Class "D": Fires created by metals such as magnesium, titanium and zirconium.

Multi-purpose ABC Dry Chemical fire extinguishers can be purchased to handle all classes of mall retail fires. These extinguishers can cause damage to electronic equipment.

Water extinguishers must not be used if an electrical current is present due to the Danger of electric shock. A fire in equipment powered by electricity will also always require the use of an "ABC Rated" fire extinguisher because,

- "A" - paper is likely to be nearby.
- "B" - oils or grease may be nearby.
- "C" - it is electrical equipment.

Fire Prevention Tips

- A. Unplug electrical appliances such as electric heaters, coffee pots or water heaters.
- B. Provide proper storage and instruction of use for adhesives, cleaning fluids and other flammable liquids. Where possible, substitute flammable liquids with a less dangerous substance.
- C. **NO EXTENSION CORDS OR MULTI-JACKS SHOULD BE USED.** The use of such items is not permitted by the Fire Department or by local electric code enforcement. Eliminate extension cords by properly installing additional electrical outlets or by relocating electrical equipment to other areas.
- D. Provide adequate ventilation for office equipment such as copy machines, computers, and printers.
- E. Electrical closets within tenant spaces should always be kept locked and clean. Nothing should be stored in these closets.
- F. Placing any equipment, trash or debris into service hallways is prohibited. Hallways need to remain clear to provide safe access to evacuation routes and for bringing through emergency equipment.
- G. Tenants are required to keep their space safe and clean. Aisles, corridors and exit doors are to be kept clear of obstructions to allow for safe emergency exit.
- H. Electric panel areas should always be kept clear. Nothing can be stored within three feet of the electrical panels.
- I. Hot water heaters should be cleared of any debris, equipment or supplies that may be stored on top or around the heater.

V. FIRE COMMUNICATION SYSTEM

The Center has two means of fire alert and control.

- I. **Smoke Detectors:** Smoke detectors are mounted on the ceiling throughout the mall's common areas. When smoke reaches the level of the detector, a fire alarm is activated.
2. **Sprinklers:** Sprinkler heads are also mounted on the ceiling throughout the mall's common areas. They are activated by heat. When water flow is detected in the sprinkler system, a fire alarm is activated.
3. Both the alarms for smoke and sprinkler activation ring directly into the alarm monitoring company who communicates the trouble immediately to the Roseville Fire Department.
4. Both the smoke detector and sprinkler systems are monitored through a Fire Control Panel located in the mall's Security Office.
5. The alarm is transmitted by horns and strobe lights located throughout the shopping center.

An important thing to remember about the fire alarm system is that although typically, an outside source is the cause of an activated alarm, such as dust or extremely cold temperatures, you should always be "prepared" to proceed as though the alarm has been activated by a fire or similar condition. Should the alarm be activated as the result of an actual fire or other emergency, mall management will notify you.

Voice communications from Mall Management to customers and tenants is available via the public address system. Additional communication to the tenants can also be accomplished by the mall emergency phone activated broadcast system called Red Flag and store-to-store communication by a mall management representative.

VI. ACTIVE SHOOTER

Below are the recommendations provided by the Department of Homeland Security if you are confronted with an Active Shooting:

An Active Shooter is an individual actively engaged in killing or attempting to kill people in a confined and populated area; in most cases active shooters use firearms(s) and there is no pattern or method to their selection of victims.

Active shooter situations are unpredictable and evolve quickly. Typically, the immediate deployment of law enforcement is required to stop the shooting and mitigate harm to victims.

Because active shooter situations are often over within 10 to 15 minutes, before law enforcement arrives on the scene, individuals must be prepared both mentally and physically to deal with an active shooter situation.

Good practices for coping with an active shooter situation.

- Be aware of your environment and any possible dangers
- Take note of the two nearest exits in any facility you are in.
- If you are in an office, stay there and secure the door.
- If you are in a hallway, get into a room and secure the door.
- As a last resort, attempt to take the active shooter down. When the shooter is at close range and you cannot flee, your chance of survival is much greater if you try to incapacitate him/her.
- Call 911 when it is safe to do so.

How to respond when an active shooter is in your vicinity.

Quickly determine the most reasonable way to protect your own life. Remember that customers and clients are likely to follow the lead of employees and managers during an active shooter situation.

- Evacuate if there is an accessible escape path, be sure to:
Have an escape route and plan in mind.
 - Evacuate regardless of whether others agree to follow.
 - Leave your belongings behind.
 - Help others escape if possible.
 - Prevent individuals from entering an area where the active shooter may be.
 - Keep your hands visible.
- Follow the instructions of any police officers.
- Do not attempt to move any wounded people.
- Call 911 when you are safe. Hide out, if evacuation is not possible, find a place to hide where the active shooter is less likely to find you. Your hiding place:
 - Be out of the active shooter's view.
 - Provide protection if shots are fired in your direction (i.e. an office with a closed and locked door)
 - Don't trap you or restrict your options for movement. To prevent an active shooter from entering your hiding place:
 - Lock the door
 - Blockade the door with heavy furniture. If the active shooter is nearby:
 - Silence your cell phone and or pager

- Turn off any source of noise (i.e. radios, televisions)
- Hide behind large items (i.e. cabinets desks)
- Remain quiet.
- Take action against the active shooter: As a last resort and only when your life is in imminent danger attempt to disrupt and or incapacitate the active shooter by:
 - Acting as aggressively as possible against him/her.
 - Throwing items and improvising weapons.
 - Yelling
 - Committing to your actions

HOW TO RESPOND WHEN LAW ENFORCEMENT ARRIVES

Law enforcement's purpose is to stop the active shooter as soon as possible. Officers will proceed directly to the area in which the last shots were heard.

- Officers usually arrive in teams of four (4)
- Officers may wear regular patrol uniforms or external bulletproof vests, Kevlar helmets and other tactical equipment.
- Officers may be armed with rifles, shotguns, and handguns.
- Officers may use pepper spray or tear gas to control the situation.
- Officers may shout commands and may push individuals to the ground for their safety

How to react when law enforcement arrives:

- Remain calm and follow officers' instructions.
- Put down any items in your hands (i.e., bags, jackets)
- Immediately raise hands and spread fingers.
- Always keep hands visible
- Avoid pointing screaming and or yell
- Do not stop to ask officers for help or directions when evacuating just proceed in the direction from which officers are entering the premises.

Information to provide to law enforcement or 911 operator:

- Location of the active shooter
- Number of shooters if more than one.
- Physical description of shooter's
- Number and type of weapons held by the shooter's
- Number of potential victims at the location.

The first officers to arrive to the scene will not stop to help injured persons. Expect rescue teams comprised of additional officers and emergency medical personnel to follow the initial officers. These rescue teams will treat and remove any injured persons. They may also call upon able-bodied individuals to assist in removing the wounded from the premises.

Once you have reached a safe location or an assembly point you will likely be held in that area by law enforcement until the situation is under control and all witnesses have been identified and questioned. Do not leave the safe location or assembly point until law enforcement authorities have instructed you to do so.

VII. STORM PROCEDURES

There are three primary types of serious storms:

1. Severe storm - This storm threatens the safety of individuals within the Center. Severe storms can include lightning, ice, rain, hail, snow or other various forms of precipitation.
2. Tornado - Violent whirling column of air. Seen as a funnel shaped cloud.

Storm Safety Tips

- A. Train all employees to keep store trash, fixtures, boxes, etc. away from exit doors, exit corridors and stairwells.
- B. Do not call Center Management for storm updates. It is imperative that the phone lines be kept open to communicate with local authorities if necessary.
- C. DO NOT USE ELEVATORS due to the potential for power loss.
- D. DO NOT STAND by windows or doors due to the potential of flying debris caused by high winds.
- E. Each store should have emergency equipment such as a flashlight with extra batteries and bulb to utilize during the event of a power outage. All store employees should be advised as to where emergency equipment is located.

In the event Mall Management requires an evacuation of the building, Occupants will be notified by the Emergency Broadcast System (Red Flag) or by store-to-store communication by a mall management representative. Should it be necessary to evacuate, please use the Evacuation Procedures in Section III pages 4 and 5.

VIII. WINTER STORMS

Rosedale Center typically will not close during inclement weather. If it is decided to close the Center, the Red Flag program will communicate any closure or modification to normal operating hours.

Stores are to check with their corporate office on their specific closing procedure based on weather conditions. If your corporate office makes the decision to close, please follow these procedures:

- Contact Security at 651-638-3555 with your closure information and provide the corporate contact that gave you permission to close.
- Post a professional (non-handwritten) sign on storefront entrance indicating your closure.

DELAYED OPENING DUE TO INCLEMENT WEATHER CONDITIONS

The Red Flag program will be used to communicate any delayed openings or closure due to weather condition.

X. POWER OUTAGE

In the event of a power failure, all store employees are asked to remain in their stores while the Center's Management investigates the cause of the outage as well as how long the power may potentially be out. Tenants may ask customers to exit their stores into the common areas for the safety of the customer. The Center does have emergency generators which will power a portion of the common area lighting in the event of a power outage.

The Center will not normally close as the result of a power outage. If, however, the power is anticipated to be out for a period of time, tenants will be given the option to close their gates. Tenants will be required to reopen when the power is restored.

Power Outage Safety Tips

Insert verbiage from tenant handbook

- A. Tenants should make sure that their store emergency and EXIT lighting is properly working and capable of being backed up by an "active" battery.
- B. All employees should be advised to keep store trash, fixtures, boxes, etc. away from exit doors, exit corridors and stairwells.
- C. All employees should be advised on how to turn off electric and/or gas utilities to the space.
- D. All employees should be advised not to use water during a power outage.
- E. Do not contact Center Management for updates on the outage. It is imperative that the phone lines be kept open in order to communicate with the local authorities if necessary.
- F. It is requested that store employees leave the mall in pairs in the event that a power outage occurs after dark. The Center's emergency generators do not power the parking lot lighting.
- G. Each store should house emergency equipment such as a flashlight with extra batteries and bulb to utilize during the event of a power outage. All store employees should be advised as to where emergency equipment is located.
- H. If the Center Management requires an evacuation of the building, refer to the Occupant's Evacuation Procedures, Section III of this Manual.

XI. MEDICAL EMERGENCY

In the event of a medical emergency within your space, contact "911." The call to "911" should be followed up by a call to mall security's line at 651-638-3555.

- A. When a medical emergency is identified a call should be placed to "911." It is important that someone remain with the employee or customer needing medical assistance. If the employee or customer requests that emergency medical personnel be contacted immediately, prior to your assessing the actual needs of the emergency, **PLACE THE CALL!**
- B. Once mall security arrives, be prepared to provide all information you or another employee has regarding the emergency (witness, cause, medical condition). Advise the attending security whether a call has been placed to "911" as of yet.
- C. The store employee attending to the individual in need should remain available for questions that emergency medical personnel may have.

Medical Emergency Safety Tips

- A. Remain calm while assisting the employee or customer. This will assist employee or customer in relaxing.
- B. Avoid direct or indirect contact with any of the individual's body fluids, i.e. blood, vomit, urine, etc.) Please utilize in-store Personal Protective Equipment when possible.
- C. Attempt to provide a blanket if individual has a loss of bladder control, in efforts to protect the dignity of the individual.
- D. Keep other people from crowding around the individual.

XII. BOMB THREAT PROCEDURES

The security of the Center's customers and store employees is a primary concern to Rosedale Center Management. To avoid panic and injury during an emergency or crisis it is important that the procedures outlined for handling the threat of a bomb are well planned and organized. Education on how to successfully handle the threat is imperative for all employees.

The Bomb Threat Checklist should be used whenever possible.

- A. The individual receiving a telephone call in which the threat of a bomb is given should ask (if possible):
- Who is the caller?
 - At what time is the bomb set to go off?
 - Where is the bomb located?
 - What does the bomb look like?
Why was the bomb placed?
 - Listen for any background noises, i.e. airport, train, traffic, accent (if any) of caller
 - Note the time of the call
- B. Immediately following the end of the call, call "911" to notify local authorities, then place a follow up call to mall security's line at 651-638-3555.
- C. Do not go looking for the bomb. Once you place the calls to the local authorities and mall Security, the situation will be handled by those other parties.
- D. If a suspicious package is found, do not touch it. Direct the local authorities and/or mall Security to the area.
- E. Always follow the directions given by local authorities. The authorities will determine when the situation is resolved.
- F. All telephones located within the tenant space should be equipped with a minimum of one copy of the Bomb Threat Checklist, located on Page 15 of this Handbook.
- G. All employees should be familiar with the questions on the Checklist and should listen intently throughout the duration of the call for clues that could potentially answer questions.
- H. When answering a bomb threat phone call, the first immediate response should always be "I don't believe you, where is it?"

Professional research has indicated that placing the caller on the defensive with such a statement can result in one of the following responses:

1. The caller hangs up, which usually indicates that it was a prank call or they inadvertently answer by stating "it's true, it's in the trash can (or other location). Thus, the location of the bomb is revealed.
 2. They calmly state that they do not want to answer the questions because they do not want the bomb location identified until it detonates. In this case, their call may indicate a desire to create massive property damage; however, they may not wish to physically harm anyone.
- I. As soon as the individual who answers the phone call realizes the call is a bomb threat, they should attempt to signal a co-worker that the call is a bomb threat. The easiest method to accomplish this signaling is to point to the Bomb Threat Checklist. Co-workers should be prepared to call "911" and request that the incoming telephone line be "traced". The caller should be kept on the line as long as possible.

XIII. BOMB THREAT CHECKLIST

This quick reference checklist is designed to help employees and decision makers of commercial facilities, schools, etc. respond to a bomb threat in an orderly and controlled manner with the first responders and other stakeholders.

Most bomb threats are received by phone. Bomb threats are serious until proven otherwise. Act quickly, but remain calm and obtain information with the checklist on the reverse of this card.

If a bomb threat is received by phone:

1. Remain calm. Keep the caller on the line for as long as possible. DO NOT HANG UP, even if the caller does.
2. Listen carefully. Be polite and show interest.
3. Try to keep the caller talking to learn more information.
4. If possible, write a note to a colleague to call the authorities or, as soon as the caller hangs up, immediately notify them yourself.
5. If your phone has a display, copy the number and/or letters on the window display.
6. Complete the Bomb Threat Checklist immediately. Write down as much detail as you can remember. Try to get exact words.

7. Immediately upon termination of call, DO NOT HANG UP, but from a different phone, contact authorities immediately with information and await instructions.

If a bomb threat is received by handwritten note:

- Call _____
- Handle note as minimally as possible.

If a bomb threat is received by e-mail:

- Call _____
- Do not delete the message.

Signs of a suspicious package:

- No return addresses
- Excessive postage
- Stains
- Strange odor
- Strange sounds
- Unexpected delivery
- Poorly handwritten
- Misspelled words
- Incorrect titles
- Foreign postage
- Restrictive notes

DO NOT:

- Use two-way radios or cellular phone. Radio signals have the potential to detonate a bomb.
- Evacuate the building until police arrive and evaluate the threat
- Activate the fire alarm.
- Touch or move a suspicious package.

DATE:

TIME:

TIME
CALLER
HUNG UP:

PHONE NUMBER WHERE
CALL RECEIVED:

Ask Caller:

- Where is the bomb located?
(building, floor, room, etc.)

- When will it go off?

- What does it look like?

- What kind of bomb is it?

- What will make it explode?

-
- Did you place the bomb? Yes No

 - Why?

 - What is your name?

Exact Words of Threat:

Information About Caller:

- Where is the caller located? (background/level of noise)

- Estimated age:

- Is voice familiar? If so, who does it sound like?

- Other points:

Caller's Voice	Background Sounds	Threat Language
<input type="checkbox"/> Female	<input type="checkbox"/> Animal noises	<input type="checkbox"/> Incoherent
<input type="checkbox"/> Male	<input type="checkbox"/> House noises	<input type="checkbox"/> Message read
<input type="checkbox"/> Accent	<input type="checkbox"/> Kitchen noises	<input type="checkbox"/> Taped message
<input type="checkbox"/> Angry	<input type="checkbox"/> Street noises	<input type="checkbox"/> Irrational
<input type="checkbox"/> Calm	<input type="checkbox"/> Booth	<input type="checkbox"/> Profane
<input type="checkbox"/> Clearing throat	<input type="checkbox"/> PA system	<input type="checkbox"/> Well-spoken
<input type="checkbox"/> Coughing	<input type="checkbox"/> Conversation	
<input type="checkbox"/> Cracking voice	<input type="checkbox"/> Music	
<input type="checkbox"/> Crying	<input type="checkbox"/> Motor	
<input type="checkbox"/> Deep	<input type="checkbox"/> Clear	
<input type="checkbox"/> Deep breathing	<input type="checkbox"/> Static	
<input type="checkbox"/> Disguised	<input type="checkbox"/> Office machinery	
<input type="checkbox"/> Distinct	<input type="checkbox"/> Factory machinery	
<input type="checkbox"/> Excited	<input type="checkbox"/> Local	
<input type="checkbox"/> Laughter	<input type="checkbox"/> Long Distance	
<input type="checkbox"/> Lisp		
<input type="checkbox"/> Loud		
<input type="checkbox"/> Nasal		
<input type="checkbox"/> Rapid		
<input type="checkbox"/> Raspy		
<input type="checkbox"/> Slow		
<input type="checkbox"/> Slurred		
<input type="checkbox"/> Stutter		

Other Information:

XIV. MEDIA INQUIRIES

There is no way to predict when an emergency or crisis may occur, or what form it may be. To avoid the element of surprise and to minimize the possibility of compounding problem by the method in which an incident is handled, it is important to institute a plan which specifically outlines proper procedures to adhere to when preparing for, or confronting an emergency situation.

- A. All employees should be trained to direct all media inquiries to the Store's manager.
- B. Store managers should respond only to those questions directly related to their store and only under the guidelines set forth by the store's corporate office.
- C. Notification of media inquiries to individual stores should be given to the Center's General Manager. The Marketing Director can be reached at 651-638-3553.
- D. If the media is asking any questions that do not specifically relate to your store, please direct them to the Center Manager at 651-638-3553.

Tips for handling the Media

- A. Any media inquires should follow your corporate guidelines.

EMERGENCY NUMBERS AND ADDRESSES

Rosedale Center Management

VP General Manager	Lisa Crain	651-746-5301	Lisa.Crain@jll.com
Operations Manager	Mark Jara	651-746-5311	Mark.Jara@jll.com
Operations Manager	Raymond Swanson	651-746-531	Raymond.Swanson@jll.com
Marketing Manager	Molly King	651-746-5303	Molly.king@jll.com
Specialty Leasing Mgr.	Jessica Draack	651-746-5328	Jessica.Draack@jll.com
Property Accountant	Jill McCallion	651-746-5312	Jill.McCallion@jll.com
Bookkeeper	Melissa Moen	651-746-5310	Melissa.Moen@jll.com
Office Manager	Wendy Wagner	651-638-3553	Wendy.Wagner@jll.com
Retail Marketing Admin.	Josie Nelson	651-746-5302	Josie.nelson@jll.com

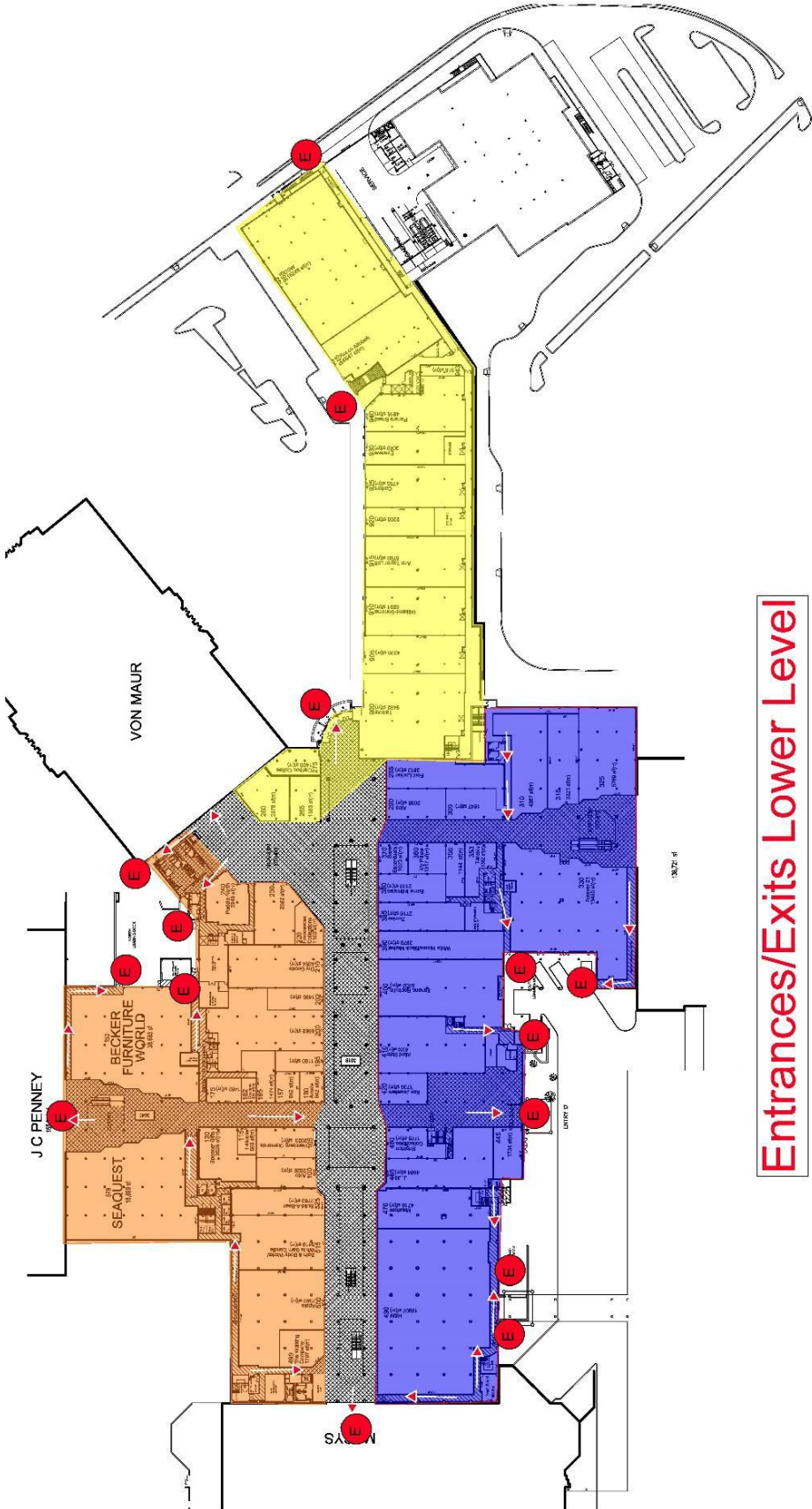
ROSEDALE SECURITY 651-638-3555

Roseville Police	651-792-7008	Emergency: 911
Roseville Fire	651-792-7009	Emergency: 911

Ramsey County Sheriff	651-266-9333	Emergency: 911
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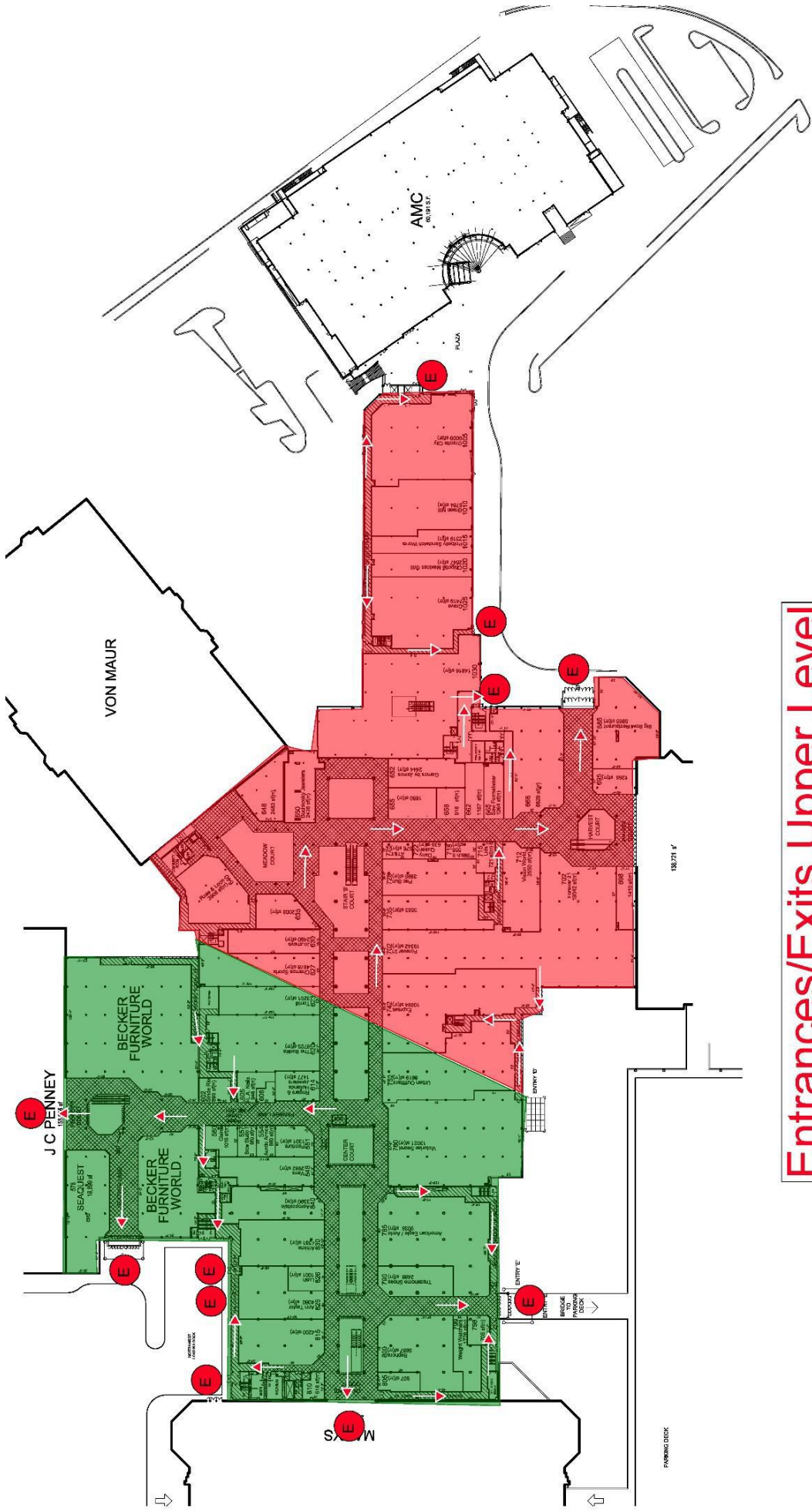
Xcel Energy	800-895-1999	Electric Emergency
825 Rice Street	800-895-2999	Gas Emergency
St Paul MN	www.xcelenergy.com	

Rosedale Center Evacuation Maps



Entrances/Exits Lower Level

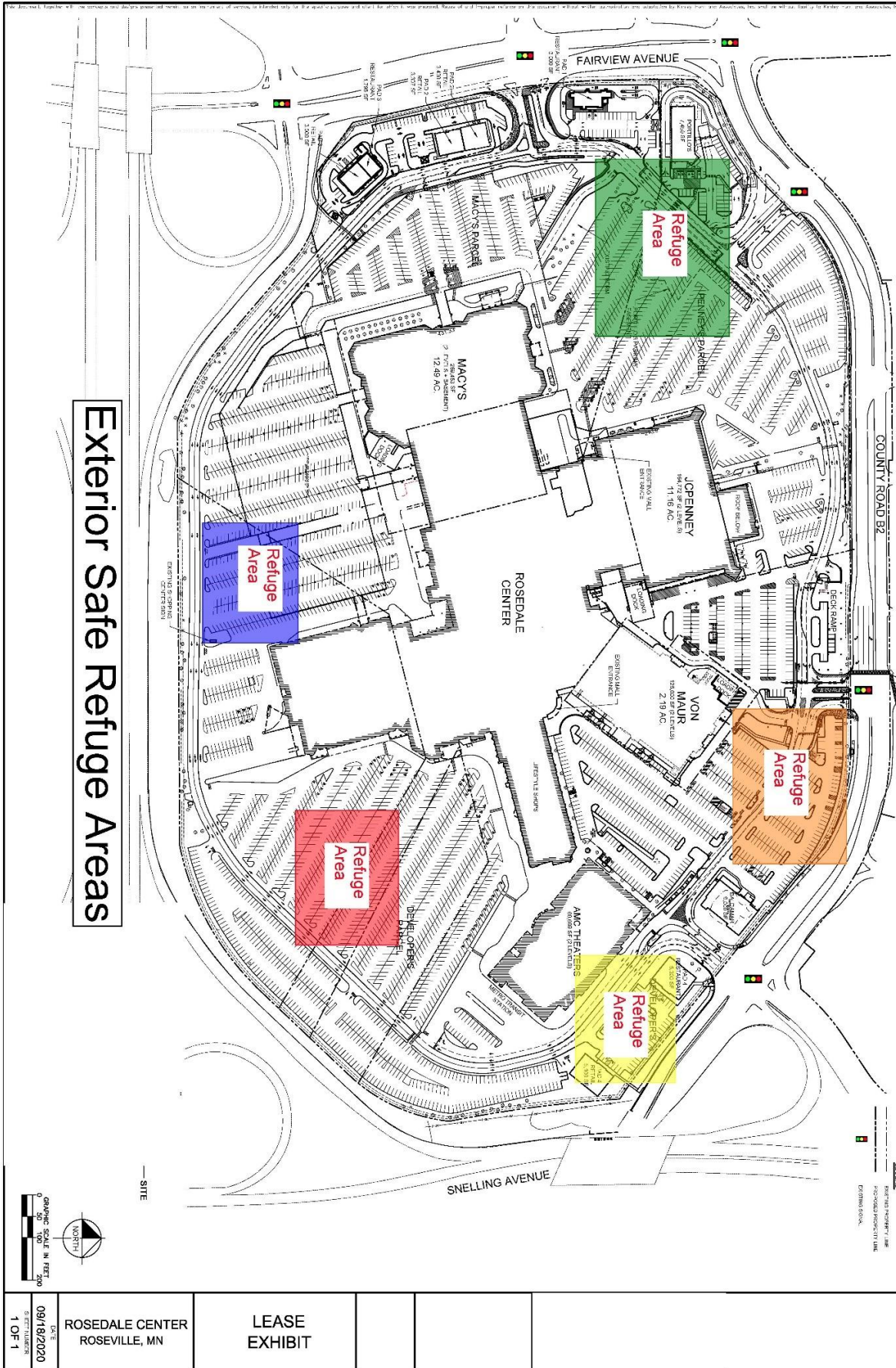




Entrances/Exits Upper Level

Parking Lot Safe Refuge Area

K:\TWC_LDEV\ULL\Roseale Mall\3 Design\CAD\Exhibits\Aspen Exhibits\2020-0918 Aspen Lease Exhibit.dwg September 18, 2020 - 2:12pm



Exterior Safe Refuge Areas

DATE: 09/18/2020 1 OF 1	ROSEDALE CENTER ROSEVILLE, MN	LEASE EXHIBIT		
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